

# Payment Card Industry Data Security Standard

# Attestation of Compliance for Report on Compliance – Service Providers

Version 4.0 Revision 2 Publication Date: August 2023



# PCI DSS v4.0 Attestation of Compliance for Report on Compliance – Service Providers

**Entity Name: Tazapay** 

Assessment End Date: 2023-11-24

Date of Report as noted in the Report on Compliance: 2023-11-24



# Section 1: Assessment Information

# Instructions for Submission

This Attestation of Compliance (AOC) must be completed as a declaration of the results of the service provider's assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures (*"Assessment"). Complete all sections. The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which this AOC will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Report on Compliance (ROC). Associated ROC sections are noted in each AOC Part/Section below.

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Report on Compliance Template.

| Part 1. Contact Information                   |  |
|---|--|
| Part 1a. Assessed Entity<br>(ROC Section 1.1) |  |
| Company name:                                 | Tazapay Pte Ltd  |
| DBA (doing business as):                      | Таzарау  |
| Company mailing address:                      | 7 Temasek Boulevard 20-06 Suntec Tower 1, Singapore 038987 |
| Company main website:                         | https://tazapay.com  |
| Company contact name:                         | Arul Kumrawal  |
| Company contact title:                        | Co-Founder & CTO   |
| Contact phone number:                         | +65 87987860   |
| Contact e-mail address:                       | Arul@tazapay.com   |

Provide the following information for all assessors involved in the Assessment. If there was no assessor for a given assessor type, enter Not Applicable.

| PCI SSC Internal Security Assessor(s) |  |
|---------------------------------------|--|
| ISA name(s):                          |  |
| Qualified Security Assessor           |  |
| Company name:                         | CyberCube Services Private Limited                         |
| Company mailing address:              | Plot No - 190, Second Floor, Phase IV, Sector 18, Gurugram |
| Company website:                      | www.cybercube.co.in  |
| Lead Assessor name:                   | Prateek Rathi  |
| Assessor phone number:                | +91-8698039509   |
| Assessor e-mail address:              | Prateek@cybercube.co.in                                    |
| Assessor certificate number:          | 206-365  |



# Part 2. Executive Summary

#### Part 2a. Scope Verification

Services that were <u>INCLUDED</u> in the scope of the Assessment (select all that apply):

Name of service(s) assessed: TazaPa

TazaPay Platform for Payment Processing

| Type of | of service( | (s) assessed:  |  |
|---------|-------------|----------------|--|
|         |             | (0) 0.0000000. |  |

| Hosting Provider:             | Managed Services:           | Payment Processing:           |
|-------------------------------|-----------------------------|-------------------------------|
| Applications / software       | Systems security services   | POI / card present            |
| Hardware                      | ☐ IT support                | Internet / e-commerce         |
| Infrastructure / Network      | Physical security           | MOTO / Call Center            |
| Physical space (co-location)  | Terminal Management System  | 🗆 АТМ                         |
| □ Storage                     | ☐ Other services (specify): | ☐ Other processing (specify): |
| Web-hosting services          |                             |                               |
| Security services             |                             |                               |
| 3-D Secure Hosting Provider   |                             |                               |
| Multi-Tenant Service Provider |                             |                               |
| Other Hosting (specify):      |                             |                               |
|                               |                             |                               |
| Account Management            | Fraud and Chargeback        | Payment Gateway/Switch        |
| Back-Office Services          | Issuer Processing           | Prepaid Services              |
| Billing Management            | Loyalty Programs            | Records Management            |
| Clearing and Settlement       | Merchant Services           | Tax/Government Payments       |
| Network Provider              |                             |                               |

Others (specify):

**Note:** These categories are provided for assistance only and are not intended to limit or predetermine an entity's service description. If these categories do not apply to the assessed service, complete "Others." If it is not clear whether a category could apply to the assessed service, consult with the entity(ies) to which this AOC will be submitted.



#### Part 2a. Scope Verification (continued)

Services that are provided by the service provider but were <u>NOT INCLUDED</u> in the scope of the Assessment (select all that apply):

Name of service(s) not assessed:

Any service which is not explicitly mentioned in this document was not a part of scope and hence was not assessed.

Type of service(s) not assessed:

| Hosting Provider:  | Managed Services:          | Payment Processing:         |  |
|--|----------------------------|-----------------------------|--|
| Applications / software  | Systems security services  | POI / card present          |  |
| ☐ Hardware   | ☐ IT support               | Internet / e-commerce       |  |
| Infrastructure / Network   | Physical security          | MOTO / Call Center          |  |
| Physical space (co-location)   | Terminal Management System | □ ATM                       |  |
| ☐ Storage  | Other services (specify):  | Other processing (specify): |  |
| Web-hosting services   |                            |                             |  |
| Security services  |                            |                             |  |
| 3-D Secure Hosting Provider  |                            |                             |  |
| Multi-Tenant Service Provider  |                            |                             |  |
| Other Hosting (specify):   |                            |                             |  |
|  |                            |                             |  |
| Account Management   | Fraud and Chargeback       | Payment Gateway/Switch      |  |
| Back-Office Services   | Issuer Processing          | Prepaid Services            |  |
| Billing Management   | Loyalty Programs           | Records Management          |  |
| Clearing and Settlement  | Merchant Services          | Tax/Government Payments     |  |
| Network Provider   |                            |                             |  |
| Others (specify):  |                            |                             |  |
| Provide a brief explanation why any checked services<br>were not included in the Assessment: |                            |                             |  |

| Part 2b. Description of Role with Payment Cards<br>(ROC Section 2.1)        |  |  |
|---|--|--|
| Describe how the business stores, processes, and/or transmits account data. | TazaPay plays a role in facilitating cross-border<br>transactions by serving as an intermediary in the<br>transfer of funds between the sender and the receiver. |  |
|   | Capture: TazaPay acquires/receives cardholder data (CHD) from the sender intending to transfer money to the receiver.  |  |
|   | Transmission: TazaPay upon receiving the CHD, transmits it to the Tokenization Service hosted over   |  |



|  | cloud. After the tokenization is completed the CHD is<br>transmitted to the third party service provider i.e<br>Primer.io for payment processing in an encrypted form<br>Processing: TazaPay does not perform any kind of<br>processing activities on the CHD, it only transmits the<br>CHD to the Third-Party service providers who process<br>the CHD on behalf of TazaPay.   |
|--|---|
| Describe how the business is otherwise involved in or<br>has the ability to impact the security of its customers'<br>account data. | TazaPay enables sellers to generate payment links for<br>buyers, facilitating payments through cards, bank<br>transfers, or local payment methods, a method<br>applicable to cross-border transactions. Serving as a<br>payment platform for online purchases, TazaPay, upor<br>receiving payment from the buyer, disburses funds into<br>the seller's account. In both fund transfer methods,<br>TazaPay exclusively handles the capture and<br>transmission of Card Holder Data (CHD), abstaining<br>from any involvement in CHD processing or storage. |
| Describe system components that could impact the security of account data.   | The System components containing account data are as follows:   |
|  | 1. Amazon Cloudfront service  |
|  | 2. Amazon API Gateway   |
|  | 3. Amazon Application Load Balancer   |
|  | 4. Amazon ECS   |



#### Part 2c. Description of Payment Card Environment

| Provide a high-level description of the environment covered by this Assessment.  | TazaPay operates on the AWS cloud,<br>employing a serverless architecture with AWS   |  |
|--|--|--|
| For example:   | Lambda for applications, tokenization and RDS  |  |
| <ul> <li>Connections into and out of the cardholder data<br/>environment (CDE).</li> </ul>   | Aurora Postgres for database functions.<br>Additionally, AWS CloudFront, API Gateway,<br>Cognito, S3, Elasticache - Redis, EFS, and    |  |
| <ul> <li>Critical system components within the CDE, such as POI<br/>devices, databases, web servers, etc., and any other<br/>necessary payment components, as applicable.</li> </ul> | Secrets Manager are utilized. When customers<br>access the TazaPay checkout page, they are<br>subsequently redirected to a third-party |  |
| <ul> <li>System components that could impact the security of<br/>account data.</li> </ul>  | payment provider's hosted checkout page<br>(customized with TazaPay branding) for<br>payment processing.                               |  |
|  |  |  |

Indicate whether the environment includes segmentation to reduce the scope of the Assessment.

🗌 Yes 🛛 No

(Refer to the "Segmentation" section of PCI DSS for guidance on segmentation)

# Part 2d. In-Scope Locations/Facilities (ROC Section 4.6)

List all types of physical locations/facilities (for example, corporate offices, data centers, call centers and mail rooms) in scope for this Assessment.

| Facility Type         | Total Number of<br>Locations<br>(How many locations of<br>this type are in scope) | Location(s) of Facility<br>(city, country) |
|-----------------------|---|--|
| Example: Data centers | 3   | Boston, MA, USA                            |
| AWS Cloud             | 2   | AWS SE Asia Cloud                          |
| Tazapay Head Office   | 1   | Singapore                                  |
|                       |   |  |
|                       |   |  |
|                       |   |  |
|                       |   |  |



## Part 2e. PCI SSC Validated Products and Solutions

#### (ROC Section 3.3)

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions:

| Name of PCI SSC-<br>validated Product or<br>Solution | Version of<br>Product or<br>Solution | PCI SSC Standard to<br>which Product or<br>Solution Was Validated | PCI SSC Listing<br>Reference<br>Number | Expiry Date of<br>Listing |
|--|--------------------------------------|---|--|---------------------------|
|  |                                      |   |  | YYYY-MM-DD                |

For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components appearing on the PCI SSC website (www.pcisecuritystandards.org)—for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Payment Applications (PA-DSS), Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, and Contactless Payments on COTS (CPoC) solutions.



# Part 2f. Third-Party Service Providers

#### (ROC Section 4.4)

For the services being validated, does the entity have relationships with one or more third-party service providers that:

| • | Store, process, or transmit account data on the entity's behalf (for example, payment gateways, payment processors, payment service providers (PSPs, and off-site storage))  | 🛛 Yes | 🗌 No |
|---|--|-------|------|
| • | Manage system components included in the entity's Assessment (for example, via network security control services, anti-malware services, security incident and event management (SIEM), contact and call centers, web-hosting companies, and IaaS, PaaS, SaaS, and FaaS cloud providers) | ☐ Yes | 🛛 No |
| ٠ | Could impact the security of the entity's CDE (for example, vendors providing support via remote access, and/or bespoke software developers).  | Yes   | 🛛 No |

#### If Yes:

| Name of Service Provider:                                    | Description of Services Provided: |  |
|--|-----------------------------------|--|
| AWS  | Hosting Service                   |  |
| Primer   | Payment Processing                |  |
|  |                                   |  |
|  |                                   |  |
|  |                                   |  |
|  |                                   |  |
|  |                                   |  |
|  |                                   |  |
|  |                                   |  |
|  |                                   |  |
| Note: Requirement 12.8 applies to all entities in this list. |                                   |  |



### Part 2g. Summary of Assessment (ROC Section 1.8.1)

Indicate below all responses provided within each principal PCI DSS requirement.

For all requirements identified as either "Not Applicable" or "Not Tested," complete the "Justification for Approach" table below.

**Note:** One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

**Requirement Finding** Select If Below Method(s) More than one response may be selected for a given Was Used PCI DSS requirement. Indicate all responses that apply. Requirement Not Customized Compensating In Place Not Tested Not in Place Applicable Approach Controls  $\boxtimes$  $\bowtie$ Requirement 1: Requirement 2:  $\boxtimes$  $\boxtimes$  $\Box$ Requirement 3:  $\boxtimes$  $\boxtimes$  $\square$  $\square$  $\boxtimes$  $\boxtimes$ Requirement 4:  $\boxtimes$  $\boxtimes$ Requirement 5:  $\square$ П  $\boxtimes$ Requirement 6: Requirement 7:  $\boxtimes$  $\boxtimes$  $\boxtimes$  $\square$ Requirement 8:  $\boxtimes$  $\boxtimes$ Requirement 9:  $\boxtimes$  $\boxtimes$ Requirement 10:  $\boxtimes$ Requirement 11:  $\boxtimes$ Requirement 12:  $\boxtimes$  $\boxtimes$  $\boxtimes$ Appendix A1: Appendix A2:  $\boxtimes$ **Justification for Approach** 

Name of Service Assessed: TazaPay Platform for Payment Processing



|   | Req. 1.3.3 is not applicable as there is no wireless connection is the enviroment.   |  |  |  |  |
|---|--|--|--|--|--|
| For any Not Applicable responses, identify which sub-<br>requirements were not applicable and the reason. | Req. 2.3.1 is not applicable as there is no wireless connection is the enviroment.   |  |  |  |  |
|   | Req. 2.3.2 is not applicable as there is no wireless connection is the enviroment.   |  |  |  |  |
|   | Req. 3.3.3 is not applicable as the entitiy does not perform any services as an issuing entity.  |  |  |  |  |
|   | Req. 3.5.1.2 is not applicable as the entity does not store CHD in removable media devices.  |  |  |  |  |
|   | Req. 3.5.1.3 is not applicable as the databse level<br>encryption is in place and disk level encryption is no<br>applicable.   |  |  |  |  |
|   | Req. 4.2.1.2 is not applicable as there is no wireless connection is the enviroment.   |  |  |  |  |
|   | Req. 4.2.2 is not applicable as the PAN is not share via end user messaging technologies.  |  |  |  |  |
|   | Req. 5.2.1, 5.2.2 and 5.3 are not applicable as ther<br>are no system components which are vulnerable to<br>malwares.  |  |  |  |  |
|   | Req. 8.2.23 is not applicable as the entity does not have remote access of any customer premises.  |  |  |  |  |
|   | Req. 8.3.10 and 8.3.10.11 is not applicable as the entity does not provide access to CHD for any customer.   |  |  |  |  |
|   | Req. 9.2.1, 9.2.1.1, 9.2.2, 9.2.3, 9.2.4, 9.3.1, 9.3.1.1<br>9.3.2, 9.3.3, 9.3.4, 9.4.1, 9.4.1.1, 9.4.1.2, 9.4.2, 9.4.3<br>9.4.4, 9.4.5, 9.4.5.1, 9.4.6, 9.4.7, 9.5.1, 9.5.1.1,<br>9.5.1.2, 9.5.1.2.1, 9.5.3 is not applicable as the data<br>is stored in AWS cloud and there are not physical<br>media pr POI devices used. |  |  |  |  |
|   | Req. 10.6.1, 10.6.2, 10.6.3 are not applicable as the AWS ECS services are used and they are enabled by AWS services to manage the time stamps.  |  |  |  |  |
|   | Req. 11.2.1 and 11.2.2 is not applicable as there is no wireless connection is the enviroment.   |  |  |  |  |
|   | Req. 12.3.2 not applicable as the entity does not use<br>customized approcah to fulfill any requirement.   |  |  |  |  |
|   | Appendix A1 is not applicable as the entity does not<br>perform as a shared hosting provider, and there is n<br>card data present in the environment.  |  |  |  |  |
|   | Appendix A2 is not applicable as the entity does no<br>perform as a shared hosting provider, and there is n<br>card data present in the environment.   |  |  |  |  |
| For any Not Tested responses, identify which sub-<br>requirements were not tested and the reason.         | Not Applicable   |  |  |  |  |



# Section 2 Report on Compliance

# (ROC Sections 1.2 and 1.3.2)

| Date Assessment began:<br><b>Note:</b> This is the first date that evidence was g  | 2023-11-08 |      |            |
|--|------------|------|------------|
| Date Assessment ended:<br><b>Note:</b> This is the last date that evidence was g   | 2023-11-24 |      |            |
| Were any requirements in the ROC unable to be met due to a legal constraint?   |            |      | 🗆 Yes 🖾 No |
| Were any testing activities performed remotely<br>If yes, for each testing activity below, indicate v<br>were performed: | 🖾 Yes 🔲 No |      |            |
| Examine documentation  | 🛛 Yes      | 🗌 No |            |
| Interview personnel  | 🛛 Yes      | 🗌 No |            |
| Examine/observe live data  |            |      | -          |
| Observe process being performed  | 🛛 Yes      | 🗌 No |            |
| Observe physical environment   | 🛛 Yes      | 🗌 No | -          |
| Interactive testing  |            |      |            |
| • Other:   | 🗌 Yes      | 🗌 No |            |



# **Section 3** Validation and Attestation Details

| Part 3. PCI DSS Validation | (ROC Section 1.7) |
|----------------------------|-------------------|
|                            |                   |

This AOC is based on results noted in the ROC dated (*Date of Report as noted in the ROC 2023-11-24*). Indicate below whether a full or partial PCI DSS assessment was completed:

- ☑ **Full Assessment** All requirements have been assessed and therefore no requirements were marked as Not Tested in the ROC.
- □ Partial Assessment One or more requirements have not been assessed and were therefore marked as Not Tested in the ROC. Any requirement not assessed is noted as Not Tested in Part 2g above.

Based on the results documented in the ROC noted above, each signatory identified in any of Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document *(select one):* 

| <ul> <li>Non-Compliant: Not all sections of the PCI DSS ROC are complete, or one or more requirements are marked as Not in Place, resulting in an overall NON-COMPLIANT rating; thereby (Service Provider Company Name) has not demonstrated compliance with PCI DSS requirements.</li> <li>Target Date for Compliance: YYYY-MM-DD</li> </ul>  |   |  |  |
|--|---|--|--|
| An entity submitting this form with a Non-Compliant status may be required to complete the Action<br>Plan in Part 4 of this document. Confirm with the entity to which this AOC will be submitted before<br>completing Part 4.   |   |  |  |
| <b>Compliant but with Legal exception:</b> One or more assessed requirements in the ROC are marked as Not in Place due to a legal restriction that prevents the requirement from being met and all other assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall <b>COMPLIANT BUT WITH LEGAL EXCEPTION</b> rating; thereby <i>(Service Provider Company Name)</i> has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above or as Not in Place due to a legal restriction. |   |  |  |
|  | · · ·   |  |  |
| as Not in Place due to a legal re  | · · ·   |  |  |
| as Not in Place due to a legal re  | striction.<br>eview from the entity to which this AOC will be submitted.  |  |  |
| as Not in Place due to a legal re<br>This option requires additional r   | striction.<br>eview from the entity to which this AOC will be submitted.  |  |  |
| as Not in Place due to a legal re<br>This option requires additional re<br>If selected, complete the following   | striction.<br>eview from the entity to which this AOC will be submitted.<br>ng:<br>Details of how legal constraint prevents |  |  |
| as Not in Place due to a legal re<br>This option requires additional re<br>If selected, complete the following   | striction.<br>eview from the entity to which this AOC will be submitted.<br>ng:<br>Details of how legal constraint prevents |  |  |



# Part 3. PCI DSS Validation (continued)

#### Part 3a. Service Provider Acknowledgement

#### Signatory(s) confirms:

(Select all that apply)

| The ROC was completed according to <i>PCI DSS</i> , Version 4.0 and was completed according to the instructions therein.                          |
|---|
| All information within the above-referenced ROC and in this attestation fairly represents the results of the Assessment in all material respects. |
| PCI DSS controls will be maintained at all times, as applicable to the entity's environment.  |

## Part 3b. Service Provider Attestation

| Signature of Service Provider Executive Officer $\bigstar$ | Date: 2023-11-24 |
|--|------------------|
| Service Provider Executive Officer Name: Arul Kumravel     | Title: CTO       |

| Part 3c. Qualified Security Assessor (QSA) Acknowledgement                           |  |  |
|--|--|--|
| If a QSA was involved or assisted with this Assessment, indicate the role performed: | $\boxtimes$ QSA performed testing procedures.  |  |
|  | <ul> <li>QSA provided other assistance.</li> <li>If selected, describe all role(s) performed:</li> </ul> |  |

| Signature of Lead QSA ↑      | Date: 2023-11-24 |  |
|------------------------------|------------------|--|
| Lead QSA Name: Prateek Rathi |                  |  |

| Signature of Duly Authorized Officer of QSA Company $\checkmark$ | Date: 2023-11-24                           |
|--|--|
| Duly Authorized Officer Name: Anil Kumar                         | QSA Company: Cybercube Services Pvt<br>Ltd |

| Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement                            |  |  |
|--|--|--|
| If an ISA(s) was involved or assisted with this Assessment, indicate the role performed: | ☐ ISA(s) performed testing procedures.       |  |
|  | ☐ ISA(s) provided other assistance.          |  |
|  | If selected, describe all role(s) performed: |  |



# Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has Non-Compliant results noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and provide a brief description of the actions being taken to meet the requirement.

| PCI DSS<br>Requirement | Description of Pequirement  |     | Description of Requirement | DSS Require    |  | Remediation Date and<br>Actions<br>(If "NO" selected for any |
|------------------------|---|-----|----------------------------|----------------|--|--|
|                        |   | YES | NO                         | Requirement)   |  |  |
| 1                      | Install and maintain network security controls  |     |                            |                |  |  |
| 2                      | Apply secure configurations to all system<br>components   |     |                            |                |  |  |
| 3                      | Protect stored account data   |     |                            |                |  |  |
| 4                      | Protect cardholder data with strong<br>cryptography during transmission over<br>open, public networks                 |     |                            |                |  |  |
| 5                      | Protect all systems and networks from malicious software  |     |                            |                |  |  |
| 6                      | Develop and maintain secure systems and software  |     |                            |                |  |  |
| 7                      | Restrict access to system components and cardholder data by business need to know                                     |     |                            |                |  |  |
| 8                      | Identify users and authenticate access to system components   |     |                            |                |  |  |
| 9                      | Restrict physical access to cardholder data   |     |                            |                |  |  |
| 10                     | Log and monitor all access to system<br>components and cardholder data  |     |                            |                |  |  |
| 11                     | Test security systems and networks regularly  |     |                            |                |  |  |
| 12                     | Support information security with organizational policies and programs  |     |                            |                |  |  |
| Appendix A1            | Additional PCI DSS Requirements for Multi-<br>Tenant Service Providers  |     |                            | Not Applicable |  |  |
| Appendix A2            | Additional PCI DSS Requirements for<br>Entities using SSL/early TLS for Card-<br>Present POS POI Terminal Connections |     |                            | Not Applicable |  |  |

